Managed Security Services
Proactive Defensive Security Services

For over 17 years, TorchLight has been a leader in information technology and information security throughout North America. Recognized by Forbes Magazine with placement on the prestigious Forbes Technology Council since 2019, we aim to create security outcomes that match not only the goals of your organization but meets the security challenges of today and tomorrow.

TorchLight's Managed Security Solution operates a 24/7/365 Security Operations Center (SOC) that seamlessly integrates servers, endpoints, and workstations for comprehensive monitoring and proactive response to emerging cybersecurity threats. We leverage advanced security analysis tools, including SIEM, vulnerability scans, and identity and threat intelligence.

By combining these insights with cutting-edge security monitoring solutions from industry leaders like Carbon Black, AlienVault, Splunk, and Fortinet, we create a comprehensive 360-degree security view. This approach allows us to establish and maintain a robust security profile, ensuring business continuity while effectively preventing malware infections, ransomware attacks, data theft, and unauthorized access.

$4.88M	The average cost of a data breach in 2024 is $4.88 million. (IBM Data Breach Report 2024)

Security Incident Workflow

Integration of cloud and on-premise SIEM tools with security endpoints.

Collection of cloud and on-premise user data, device, application and infrastructure data.

Detection and **Reporting** of prioritized threats with processes to root out false positives.

Investigation of threats in real time to determine size and nature of the threat.

Containment of the endpoint and/or identity to prevent further spread.

Eradication of all known vectors with strategic remediation to prevent follow up incidents.

Review includes post-incident reports, lessons learned, root cause analysis and policy considerations.

Integrate Security Tooling — 1
Detect and Report Security Incidents — 2
Investigate Threats — 3
Containment of Threats — 4
Eradicate Threats Fast — 5
Review Post Incident Reports — 6

Why TorchLight?

At TorchLight, our "why" is simple: we exist to serve our customers and protect them from the relentless threat of hackers. This mission drives everything we do, setting us apart in the Secured and Managed IT landscape. We foster a culture of candor, transparency, service, proactive communication and a growth mindset, all aimed at supporting our clients' needs.

We seek trusted partnerships with organizations that share our values, prioritizing open dialogue and a win/win mindset. Together, we ensure that IT security goals are not only met but exceeded, safeguarding business continuity every day. Our people are our greatest asset, unified by our mission to secure and serve our customers and frustrate the hackers.

Monthly Managed Security Services

TorchLight Essential Security Service

Perfect for companies needing a fractional security solution that partners with company internal IT staff, but without the expensive tooling and certified staffing requirements.

• 24/7/365 Security Operations Center with active human monitoring

• Incident escalation upon detection to your internal team for containment and mitigation

• Threat intelligence that exposes the cyberattacker and their online infrastructure

TorchLight Ultimate Security Service

Our expanded service offering allows you to free up your team to focus on what they do best.

• Professional +

• M365 Tenant and license Management

• Vulnerability Management to monitor and proactively fix known vulnerabilities found within your network.

Training and Phishing Exercises

TorchLight provides several training platforms that exceeds most business cyber insurance policy requirements. We provide on-demand training and phishing email training to one time security training.

TorchLight Professional Security Service

Ideal for the larger enterprise customers and entities with regulatory and policy requirements.

Essentials +

• Real Time Active Response and Incident Management

• Threat hunting that seeks out threats before they land to prevent exploitation (and frustrate hackers).

• Weekly meeting availability

• Monthly SOC reports

Managed Firewall

Our managed firewall service takes the headache and worry from making sure your ACL's and policies match organizational outcomes and goals. This service includes firmware upgrades and vulnerability patching.

M365 Management

Microsoft M365 licensing and security options can be both complex and complicated. As a Microsoft Gold Certified Partner, we understand the nuances to licensing and implementation. TorchLight offers M365 Licensing Management and Secure Score Monitoring to ensure your cloud operations are secure.

	24/7/365 Active Monitoring	Incident Escalation	Threat Intelligence	Incident Containment	Active Response	Threat Hunting	M365 Management	Vulnerability Management via USM
Essential	•	•	•					
Professional	•	•	•	•	•	•		
Ultimate	•	•	•	•	•	•	•	•