Managed IT Services
Stability Security & Managed IT

For over 17 years, TorchLight has been a leader in information technology and information security throughout North America. Recognized by Forbes Magazine with placement on the prestigious Forbes Technology Council since 2019, we aim to create IT service and security outcomes that match not only the goals of your organization but meets the challenges of today and tomorrow.

TorchLight's Secured and Managed IT solution provides a comprehensive troubleshooting Help Desk with industry leading IT standards for antivirus, patching and back ups. With a 24/7/365 active human monitored Network Operations Center to supplement our Help Desk, we have a full view of your network and endpoints to ensure healthy systems and to detect system issues before they cause downtime.

TorchLight creates IT outcomes that allow your team to focus on core objectives, while creating a deeper and wider bench than would otherwise be possible by using a fractional model for IT service delivery. With a simple and predictable per user fee, you can scale your business with ease while maintaining end user productivity.

$4.88M The average cost of a data breach in 2024 is $4.88 million. (IBM Data Breach Report 2024)

Antivirus

TorchLight's Antivirus aggregates tens of millions of endpoints over the last 17 years to deliver a low profile, zero friction user experience. Real time monitoring prevents malware and implements automatic quarantine and remediation with minimal user intervention.

Patching

TorchLight provides a proactive, but thorough patching process for both operating system patches and application patches. By applying approved patches in user off hours, we create a consistently configured environment that is secure against known vulnerabilities.

Reliance Back Ups

Our disaster recovery rated back ups ensure critical business data is always available for workstations, cloud and on-premise servers. Our solution can provide back up coverage for M365 Email, Sharepoint, Azure and other cloud data.

M365 Migration & Licensing

TorchLight simplifies M365 Security, Email, Sharepoint and Azure management by unifying your cloud operations in one pane of glass. And as a Gold Certified Microsoft Partner, we have exclusive access to resources and training.

Why TorchLight?

At TorchLight, our "why" is simple: we exist to serve our customers and protect them from the relentless threat of hackers. This mission drives everything we do, setting us apart in the Secured and Managed IT landscape. We foster a culture of candor, transparency, service, proactive communication and a growth mindset, all aimed at supporting our clients' needs.

We seek trusted partnerships with organizations that share our values, prioritizing open dialogue and a win/win mindset. Together, we ensure that IT security goals are not only met but exceeded, safeguarding business continuity every day. Our people are our greatest asset, unified by our mission to secure and serve our customers and frustrate the hackers.

Monthly Managed & Secured IT Services

TorchLight Stability Essential

Perfect for companies with a small IT footprint but want sophisticated Anti-Virus and Patching with 24/7/365 monitoring on servers and workstations.

• 24/7/365 Network Operations Center with active human monitoring

• Managed A/V and Patching to ensure security first profile for all workstations and servers

• Optional back up for workstations, cloud and Office 365 Email, Sharepoint and more!

TorchLight Stability Professional

Ideal for the larger enterprise customers and entities with regulatory and policy requirements.

Stability Essential +

• Access to the TorchLight Help Desk for user support by email, phone and workstation agent

• Quarterly Business Reviews with monthly reporting.

• Optional back up for workstations, cloud and Office 365 Email, Sharepoint and more!

TorchLight Stability Ultimate

360 degree IT coverage with 24/7/365 Security and Networking monitoring, with access to the Help Desk for end user support.

• Professional +

• 24/7/365 Security Operations Center with active human monitoring

• Real Time Active Response and Incident Management

• Threat intelligence that exposes the cyberattacker and their online infrastructure

• M365 Tenant and license Management

Engineering & Migration Services

From small implementations to large scale projects and migrations, we are committed to developing and implementing solutions with a 'security first' approach.

Specialized and experienced engineers and project managers for the implementation of highly complex projects.

We can assist If your organization is looking to upgrade your infrastructure, consolidate an acquisition or relocate your business.

Training and Phishing Exercises

TorchLight provides several training platforms that exceeds most business cyber insurance policy requirements. We provide on-demand training and phishing email training to one time security training.

	24/7/365 Network Monitoring	Antivirus	Patching	Help Desk	Quarterly Business Review	M365 Management	24/7/365 Security Monitoring	Threat Intelligence	Active Incident Response	Reliance Back Ups
Essential	●	●	●				+	+	+	+
Professional	●	●	●	●	●	+	+			+
Ultimate	●	●	●	●	●	●	●	●	●	+

Reach out today for a free consultation   833.761.0695 • sales@TorchLight.io

TorchLight